

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the day of 09<sup>th</sup> February 2018**

**In C.G.No:221/ 2017-18/Ongole Circle**

*Present*

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Finance)  
Member (Technical)  
Independent Member

*Between*

Smt. G. Subbamma,  
Yerragondapalem,  
Markapur,  
Prakasam-Dist

Complainant

*AND*

1. Junior Accounts officer/Yerragondapalem
2. Assistant Engineer/ O/Tripuranthakam
3. Assistant Divisional Engineer/O/Yerragondapalem
4. Divisional Engineer/O/Markapur

Respondents

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1. Smt. G. Subbamma of Yerragondapalem town presented a complaint before this Forum during the Vidhyut Adalat conducted at Tripuranthakam on 15.11.2017 wherein the complainant has requested to revise the bill against Service No.4233303002981.
2. The AAO/ERO/Yerragondapalem in his written submission has informed that based on the recommendation of Respondent No.1 the CC bills for the period from 07/2016 to 12/2016 have been revised taking into the average of 198 units and withdrawn an amount of Rs.31,065/- vide RJ No.09/12-2017. Satisfying with the revision the complainant has cleared the balance amount of Rs.6,058/-

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C.G.No:221/2017-18/Ongole Circle

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3. On perusal of the account copy of the said service connection it is evident that an amount of Rs.31,065 was withdrawn during 12/2017 and the complainant has paid an amount of Rs.6,456/- during 12/2017 and thus the arrears became zero.
4. In as much as the grievance of the complainant has been resolved by the Respondents the complaint is disposed off in favour of the Complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the day of 09<sup>th</sup> February 2018.

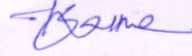
Sd/-  
Member(Finance)

Sd/-  
Member(Technical)

Sd/-  
Independent Member

Sd/-  
Chairperson

**Forwarded By Orders**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Planning)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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